

Curriculum Vitae

PERSONAL INFORMATION

Carla do Carmo Nave Saraiva



✉ helloasuka@gmail.com

💬 Skype helloasuka

Personal website <http://helloasuka.tumblr.com>

📄 Portfolio <http://helloasukaportfolio.tumblr.com> (password: carlasaraiva)

2014–Present

Digital Media PhD student at UT Austin | Portugal program

Universidade Nova de Lisboa (Portugal)

University of Texas at Austin (USA)

WORK EXPERIENCE

2013–Present

Usability Engineer

Freelancer

- User Research (user testing, personas, task analysis, use case scenarios, contextual interviews, requirements analysis)
- Interaction Design (low-fidelity and high-fidelity prototypes, visual design, GUI specifications)
- Heuristic Evaluations, Expert Reviews

01 September 2011–31 August
2013

Usability Engineer

Tangível, Coimbra (Portugal)

<http://www.tangivel.com>

- User Research (user testing, personas, task analysis, use case scenarios, contextual interviews, requirements analysis)
- Interaction Design (low-fidelity and high-fidelity prototypes, visual design, GUI specifications)
- Heuristic Evaluations, Expert Reviews
- Project Management

Main projects:

- Thales, APIS (Advanced Passenger Information Service) - interaction design + extensive GUI specifications, project management
- Feedzai, Pulse (real-time big data business intelligence product) - user testing, heuristic evaluations, interaction design
- Portugal Telecom, Meo, Client Area - user testing, heuristic evaluations, interaction design
- University of Coimbra, Nonio (academic management system) - user testing, heuristic evaluations
- Local Elections 2013 -visual design, interaction design
- Wis4, Sipta (audit software) - interaction design, project management
- Delta - heuristic evaluations, interaction design
- Vodafone - heuristic evaluations, interaction design

VOLUNTEER WORK

- July 2014 **UXPA conference – London 2014**
- Conference submissions reviewer
- On-site conference volunteer
- 2013 - Present **UXPA member and volunteer**
- Expert Review and Interaction Design of the registration and renewal process on the website for members
- September 2013 - Present **Global Design Ambassador at Interaction Design Foundation (IDF)**
- Initiates, facilitates and participates in discussions about design and open education in IDF's LinkedIn community
- 2004 – 2007 **Member of NEI (Núcleo de estudantes de Informática) – Informatics Students' Union**
- Organized and participated in several activities throughout the 3 mandates

EDUCATION AND TRAINING

- 2013–2014 **Usability and Human-Computer Interaction (PGCert by distance learning)**
University of Nottingham (United Kingdom)
Grade Pass with Merit
- 2008–2010 **Informatics Engineering, MSc**
University of Coimbra (Portugal)
Grade 16
Thesis - design and development of an iPad application to help prepare, manage, conduct and analyse all the data inherent to usability interviews. A User Centred Design (UCD) + Agile approach was used, involving iterative design, development and testing processes. Thesis grade: 19
- 2008–2009 **Interaction Design, MSc (Erasmus)**
Chalmers Tekniska Högskola (Sweden)
- 2002–2010 **Informatics Engineering, BSc**
University of Coimbra (Portugal)
Grade 12

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PERSONAL SKILLS

Mother tongue(s) Portuguese

Other language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
	TOEFL - Grade: 111 out of 120				
Spanish	C2	C2	C2	C2	C2

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2: Proficient user
[Common European Framework of Reference for Languages](#)