TECHNOLOGY INNOVATION AND ENTREPRENEURSHIP



Understanding Bio Health Technologies Entrepreneurial Ecosystems: An Intellectual Capital

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Approach

Background

Identify the role played by intellectual capital in fostering the sustainable success of the entrepreneurial ecosystem: understand how the incubator/accelerator and their stakeholders can influence the ecosystem's performance.

Entrepreneurial Ecosystems

Group of interacting actors, firms and institutions that interdepend on each other. This implies a shared location provided by science parks, incubators, offering opportunities for knowledge transfer between incubates (Berger & Norman, 2008); shared culture, institutions and networks within a region (Stam & Spiegel, 2008).

Intellectual Capital

Valuable knowledge to an organization (Campanella *et al.*, 2014) critical to new ventures success (Peña, 2002; Hormiga & Batista-Canino, 2010), embracing 3 capital dimensions: structural; relational; and human capital; which are part of the set of intangible assets of an organization (Pedro *et al.*, 2018).

Structural Capital

Relational Capital

Human Capital

Methodology

Exploratory an scriptive natural

First attempt to explore a growing bio health technologies' entrepreneurial ecosystem

Qualitative Research Method

Supported by the theoretical background

thodological Design

(i) Case description and processes; (ii) Fieldwork notes; (iii) Clustering of information and confirmation of its reliability; (iv) Data observation; (v) Interviews execution; (vi) Analysis of the data collection; and (vii) Contrast with previous literature

Semi-structured interviews were performed face-to-face and through e-mail, in the April-May 2019 period.

Interviews include incubated startups and staff of the incubators

Results

IC's Incubation staff' perspectives on most important IC's dimensions dimensions for performance Incubated companies' perspectives on most important IC's

Structural capital

- Pricing policy
- FabLab and specialized labs
- Physical infrastructures for networking and meeting
- Incubation services (fundraising, grants writing, lab services, business planning, internationalization, IP, liaisons with university/external stakeholders - investors, banks, local power, companies, co-creation support, etc.)
- Incubation services (fundraising, grants writing, lab services, business planning, accounting, internationalization, IP, liaison with university/external stakeholders investors, banks, local power, companies, co-creation support)
- Physical conditions (labs, meeting and networking space, communications)
- Dynamic and proactive staff

Relational capital

- Network of partners
- Connection with local/regional powers
- Connection with the university
- R&D joint projects

Human capital

- Proactiveness and dynamism of the incubator's team
- Qualification of the incubator's human resources
- Promotion of interactions and entrepreneurial environment
- Networking activities
- Synergies with customers/investors/academia through projects and contracts
- Promotional events of startups in fairs/congresses/meetings with external firms
- Organization of missions, workshops and training
- Dynamic staff (e.g. human resources from the incubator team and companies)
 with adequate expertise
- Importance of prior experience acquired by staff of the incubate companies
- Importance of prior entrepreneurial experience of the incubator staff

Conclusions

- × IC's dimensions considered as more crucial for the success of the bio health technologies entrepreneurial ecosystems are: structural capital; and relational capital.
- × Physical structures, level of professionalism, as well as the personal connections of the management team, and supporting services tend to be highly valued in terms of structural capital.
- × Access to networks involving potential clients and also potential partners in R&D projects, as well as co-creation schemes, are of utmost importance for the relational capital.
- × Human capital is perceived as a basic prerequisite for fostering the entrepreneurial ecosystem's performance.
- × Working conditions, wellness, nontoxic relationships, cooperation and motivation are highly valued for fostering an innovative and entrepreneurial environment, in collective terms.













